Shelter Buddy Upgrade

Below is a list of the main changes in the software. If you have any questions or concerns please do not hesitate to contact our support team at support@shelterbuddy.com or the following Toll Free numbers:
US: 1866 223 3201
AU: 1800 196 002

Items that may impact on your day to day workings are noted in red. Changes that are general enhancements listed in blue. New module development will be shown in green.
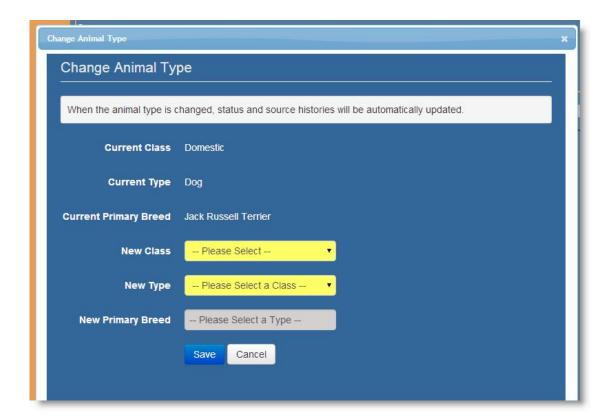
Day to Day Impact

Animal Details Page – Animal Type Field
There have been some changes to Animal Type and the way they are managed. You will now see a new link next to the Animal Type field on the Animal Details page called "Change".
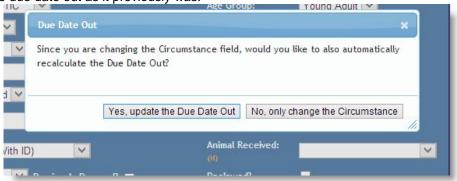

If you click this link, a pop up will display where you can amend the animal Class, Type and Breed as required. Changes from adult (e.g. Cat) to baby (e.g. Kitten) or from one species to a different species or group of species will be recorded in history against each source and status present, but changes from baby to adult will not. A message will display so you can confirm your changes before they are committed to history and the Animal Details page.

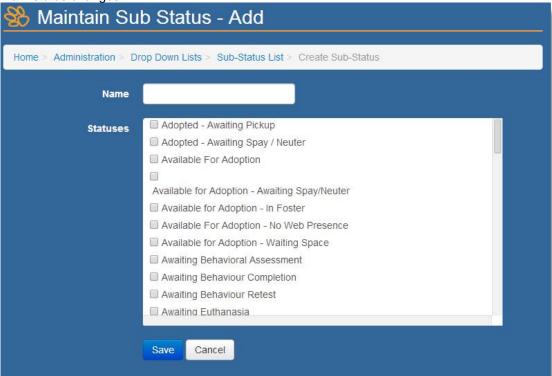**Animal Details Page – New Circumstance Prompt**

After an incoming animal is processed and is "in care" in the system, the circumstance field can now be updated and the hold times automatically updated. When changing the circumstance field the user will be prompted with the choice of updating the due date out automatically, or to leave the due date out as it previously was.

Animal Details Page – Sub Statuses

The ability to support regular statuses with sub-statuses is now available for In Care Statuses only. This new field is designed for shelters to better track their animals during their stay through the different processes that are in place. For example, a pet may be available for rescue during different statuses such as from medical assessment, or behavior assessment, etc. A standard "Awaiting Rescue" sub status could be used to track that the pet is available for rescue while the standard main statuses still keep track of the pets overall progress.

You can create sub-statuses via the Edit Drop Down List in the Administration menu. Give your sub-status a name and assign it to whichever regular statuses it applies to. The sub-status title field will accept up to 50 characters including spaces. *NB the sub-status will clear whenever the main status changes.

The sub-status is applied directly to the Animal Details page, under the main status, and changes to this field can be viewed in the status (H) history link. The date and time will automatically default to the current date/time, just like a normal status, and you will be able to back-date if you need to.

The advanced animal search will include the sub status as a search option, and the incare inventory report and animal status report have been updated to include sub status as a filter and an option to display.

Enhancements

Maintain Source history / Maintain Status History
A similar feature to the animal type changes above, also exists in the admin functions "Maintain Source History" and "Maintain Status History". As with the Animal Detail page, a link called "Change" will now appear. Click the link to deploy the pop up. This link will only allow you to make changes from adult to baby or vice versa, not to change species/type. Changes made via this function will only amend the specific Source or Status chosen to edit, it will not change the whole history.

Advanced Animal Search
New filters have been added including the field "Suitable for events" and also the new sub status field.

Animal Details – New field "Alternative / Specialised Placement"
A new field titled "Alternative / Specialised Placement" is now available on the animal details page under the existing field "Suitable for events". This is to track such things as Managed Colonies, Barn Cats, Community Cats etc. Options for this field can be setup via administration > edit drop down lists.

Medical History Form
A new option is included to hide the physical exam on the form, this can be defaulted with the other options via administration > medical history options.

Trial Adoption History
A link is now included on the trial adoption history page to link to the printed trial adoption form. Previously this would only show at the end of processing the trial adoption and then not available again.

Reports

Animal License Sales (657)
A new option has been included to show the user that processed / created the license.

License Renewal Report (262)
A new option has been included to show the user that processed / created the license.

Incare Inventory Report (226)
This report now has a filter for sub-statuses and an option to display the sub status of the animal.

Animal Status Report (612)
This report now includes the sub status field as a filter and an option to display on the report.

Identification Type & Services Report – Detail (671)
The distinguishing features field is now included on this report.

Maddies Fund: Animal Statistics Table (541)
This report now includes an option to show the region the report is run for.

Asilomar Accords Report [Uses Euthanasia Reason] (344)
This report now includes an option to show the region the report is run for.

Asilomar Accords Report [Uses Maddies Eval Categories] (587)
This report now includes an option to show the region the report is run for.

Vaccination Reminder Letter (508)
New filters are now included for animal type and vet treatment type.